

TERMS AND CONDITIONS SALE AND DELIVERY

1. Applicability

These general terms and conditions of sale and delivery ("Conditions") govern the current and future supply and delivery of products and services ("Products") by AVK VALVES MANUFACTURING MALAYSIA SDN BHD ("Supplier") and purchased by the purchaser ("Purchaser"), unless otherwise agreed in writing. The applicability of any general and special terms and conditions (whether written or verbal) of Purchaser is excluded.

Supplier does not acknowledge, does not agree with and hereby explicitly rejects any terms and conditions of Purchaser or any third party. Terms and conditions of Purchaser or third parties shall not apply, even if Supplier does not explicitly object to their application separately after receipt, refers to a document that contains or refers to the terms and conditions of Purchaser or a third party or performs the contract without expressing any reservations.

2. Quotations and orders

Supplier's quotations of Products and pricing is subject to change.

Contracts for delivery are accepted upon:

(i) written quotation by Supplier accepted by Purchaser in accordance with the terms of the quotation and subsequently confirmed by Supplier in writing.

(ii) written confirmation by Supplier of Purchaser's order (each a "Binding Order"). Modification of a Binding Order shall be in writing. No Modification of a Binding Order shall be binding unless explicitly approved by Supplier.

3. Prices

All prices quoted by Supplier are valid for 30 days only. The price of the Products shall be Supplier quoted price or, where no price has been quoted (or the quoted price is no longer valid), the price listed in Supplier's published pricelist current at the date of acceptance. All prices are quoted by Supplier on ex works basis (EXW - INCOTERMS 2020) unless otherwise agreed in writing. The costs of packaging will be charged to Purchaser in addition to the price of the Products. The prices are exclusive of any import duties, levies, taxes and other charges which may be imposed on the Products. Any typographical, clerical or other error or omission in any quotation, pricelist, acceptance offer, or other document or information issued by Supplier may be corrected by Supplier without any liability on the part of Supplier.

Supplier reserves the right by giving notice to Purchaser at any time prior to dispatch to increase the price of the Products to reflect any substantial increase in the cost to Supplier which is due to factors beyond the control of Supplier (including, but not limited to, any foreign exchange fluctuation, currency regulation, alteration of duties, significant increase in cost of labour, materials or other cost of manufacture or transportation) that gives Supplier a disadvantage compared to the circumstances prevailing at the date of the acceptance of the Binding Order. Any such increase of price will reflect the actual increased cost level as evidenced by Supplier's records. If the increase of price is beyond 20%, Purchaser shall be entitled to cancel the relevant Binding Order immediately and until such time Products have been dispatched.

Sales and Service Tax (SST) is included in the prices, if applicable.

4. Terms of payment

Supplier shall be entitled to invoice Purchaser for the price of the Products on, or at any time after, the scheduled delivery of the Products. The time of payment of the price of the Products is of the essence. Purchaser shall pay the invoice of the Products according to the payment terms as stipulated in the Supplier's invoice. If Purchaser fails to make full payment on the due date then, without prejudice to any other right or remedy available to Supplier, Supplier shall be entitled to:

(i) charge Purchaser interest on the amount unpaid, at a rate of, at present, 1.00% per commenced month (interest will be added monthly) and (ii) charge a fee of MYR100 per payment reminder.

In case of any payment default by the Purchaser, the Supplier is entitled to postpone delivery and to store any undelivered Products at the Purchaser's expense by use of a freight forwarding agency or by utilizing the Supplier's storage facilities until payment of due invoices and the Purchaser shall pay the Supplier's costs of debt recovery and/or debt collection fees, including court costs and reasonable attorney's fees.

5. Delivery

Delivery shall take place EXWORKS (INCOTERMS 2020). Prior to dispatch, Purchaser shall give Supplier information regarding its VAT number. Upon receipt of the Products, Purchaser shall issue to Supplier a notice acknowledging the receipt of Products and return required export statements. Supplier is entitled to make partial deliveries. Sea freight is the default mode of shipping. Airfreight will be subject to availability and all additional costs is to be paid by the Purchaser.

Any delivery date indicated by Supplier in its confirmation or acceptance of the order issued by Purchaser shall be deemed as an approximate estimate and subject to change due to force majeure as stated in Clause 11 or other unpreventable events beyond Supplier's reasonable control. Supplier shall not be liable for any delay or failure of performance due to causes beyond Supplier's reasonable control.

If Purchaser fails to take delivery one month after the scheduled delivery of the Products, the risks shall be transferred to Purchaser at the date of planned delivery date for shipment and/or Supplier's invoice date. It is deemed that Purchaser has accepted the delivery and Supplier is entitled to store any undelivered Products at Purchaser's expense, i.e. by use of a freight forwarding agency or by utilizing Supplier's storage facilities.

6. Cancellation and return

A Binding Order can only be cancelled by written agreement between Supplier and Purchaser. Supplier is entitled to debit Purchaser with all costs Supplier may incur as a result of Purchaser cancelling an order. All goods sold cannot be returned.

7. Packaging

Packaging is not returnable. Packaging which was debited separately may be returned no later than 3 months after the time of delivery but only upon written agreement.

8. Defects

Purchaser shall be solely responsible for satisfying itself that the Products are suitable and/or fit for the particular purpose for which they are ordered. Products shall be deemed defective only when Purchaser evidences that Products are not in conformity with the Binding Order. Defective Product is in any case understood not to include any non-conformity caused by:

(i) the use of a Product for an application for which it has not been designed or which has not been recommended by Supplier;

(ii) any change by Purchaser of the chemical composition of the medium or treatment of the medium for which the Products is used;

(iii) installation not in accordance with Supplier installation instructions (if any) and accepted codes of good practice; damage has occurred and notify Supplier in case of transport damage.

All other defects shall, to the extent possible, be notified to Supplier within 15 working days from discovery, by defining the defect and declaring which claims are asserted (the "Notification Period"). In any event, Purchaser will lose its right to rely on lack of conformity of the Products if Purchaser does not give Supplier notice thereof at the latest within a period of:

(i) Two (2) year from the date of installation or (ii) three (3) years (collectively the "Cut-Off Date") from the date on which the Products were delivered (whichever occurs first).

The warranty shall be considered null and void in the event of any outstanding payment due from Purchaser to Supplier. Title to the product remains with Supplier until full payment is received. Any warranty claims will not be entertained if the payment terms agreed upon have not been met in full.

For products purchased by an end user through a dealer or contractor, warranty claims will only be entertained if the Supplier has received full payment from the dealer or contractor in accordance with the agreed terms.

Purchaser may, at Purchaser's discretion, demand Supplier to repair or replace the non-conforming Products. In case of repair or replacement by Supplier, the Cut-Off Date period runs from the time the Products were first actually delivered, and not from the time of repair or replacement. No other remedies shall be available to Purchaser in case of lack of conformity of the Products.

9. Extended retention of title

Notwithstanding delivery and the passing of risk in the Products, or any other provision of these Conditions, the ownership to the Products shall not pass to Purchaser until Supplier has received in cash or cleared funds payment in full of any amount due. Until such time as the ownership of the Products passes to Purchaser, Purchaser shall hold the Products as Supplier's fiduciary agent and bailee and shall keep the Products separate from those of Purchaser and third parties and properly stored, protected and insured and identified as Supplier's property. Until that time Purchaser shall be entitled to resell or use the Products in the ordinary course of its business, but shall account to Supplier for the proceeds of sale or otherwise the Products, whether tangible or intangible, including insurance proceeds, and shall keep all such proceeds separate from any monies or property of Purchaser and third parties and, in the case of tangible proceeds, properly stored, protected and insured.

Until such time as the ownership to the Products passes to Purchaser (and provided the Products are still in existence and have not been

resold), Supplier shall be entitled at any time to require Purchaser to deliver the Products to Supplier and, if Purchaser fails to do so, forthwith to enter upon any premises of Purchaser or any third party where the Products are stored and repossess the Products. Any cost associated with the repossession of the Products shall be paid by the Purchaser.

10. Liability

Notwithstanding anything to the contrary in these Conditions, for any and all claims, losses, costs and damages whether such are based on indemnification, contract negligence, breach of contract, breach of warranty, statutory rules or otherwise and to the fullest extent permitted by applicable law the liability of Supplier shall be limited to:

(i) in respect of property damage the yearly limit is EUR 5 million (5.000.000); and

(ii) in respect of any other liability the total aggregate liability of Supplier shall be limited to the amount of the purchase price of the Products payable under the relevant Binding Order.

In no event shall Supplier be liable to Purchaser or to any third party for loss of profits, loss of revenue, loss of business opportunity, loss of time or for any indirect, incidental, special, consequential, punitive or exemplary damages arising out of or related to delivery of any Products.

The limitation of liability set out above in this clause 10 does not apply:

(i) in the event of claims for compensation as a result of death or bodily injury;

(ii) in the event of liability according to mandatory law;

(iii) in the event of wilful intent or gross negligence on the part of the Supplier; and

(iv) for reasonable costs in the event of an infringement of intellectual property rights related to Supplier's performance; except infringement or violation arising from or based upon Supplier's compliance with particular requirements of Purchaser that differ from Supplier's standard specifications for Products.

11. Force Majeure

Supplier shall not be liable for any delay or failure of performance due to strikes, lockouts, fires, floods, act of governmental authority, epidemics, pandemics, terrorism, political instability within the country in which Supplier is operating, acts of God or other causes beyond Supplier's reasonable control provided that Supplier shall have given notice to Purchaser of any such cause for delay or anticipated delay promptly following its commencement and shall have used its commercially best efforts to perform as expeditiously as possible.

12. No waiver

Any waiver by either party of a breach of any provision of these Conditions shall not be considered as a waiver of any subsequent breach or any other provision of these Conditions.

13. Severance

If any provision of these Conditions is held by any competent authority to be invalid or unenforceable in whole or in part the validity of the other provisions of these Conditions and the remainder of the provision in question shall not be affected thereby.

14. Default of Purchaser

If Purchaser commits any breach of its obligations towards Supplier, Supplier is then entitled to (without prejudice to any other rights of Supplier) forthwith (i) suspend further performance by Supplier or (ii) terminate the Binding Order(s) affected.

15. Venue and jurisdiction

These Conditions shall be governed by the laws of Malaysia, with exclusion of any choice of law rules. The applicability of the United Nations Convention on Contracts for the International Sale of Goods (CISG) is explicitly included for international sales. Any dispute or claim arising out of or in connection with these Conditions shall be submitted to the exclusive jurisdiction of the Courts of Malaysia.

16. Software

If the Product is delivered with embedded software or any software is additional purchased, the Purchaser obtains a non-exclusive, nontransferable software license in form of a right of use to the software solely for the purposes set out in the applicable specification of the Product. The Purchaser obtains no rights in form of patent, copyright, trademark or other proprietary right connected to the Products. The Purchaser shall not obtain any rights to source codes to such software.

If the Product is delivered with embedded software or any software is additional purchased, such software will be subject to further detailed license terms, which for the avoidance of doubt shall supersede any contradicting terms and conditions set out in these Conditions.

We assume no responsibility for any printing errors.

The prices are valid until **2024.09.30** or until a new pricelist is available.

Sales and Service Tax (SST) is included in the prices, if applicable.

If a product is shown with no price, it is **Price upon Request**

Delivery codes:

A = maximum 2 weeks

B = maximum 8 weeks

C = more than 8 weeks